



# RECREATIONAL SUPPORT VOLUNTEER

Recreational Support Volunteers are essential to the smooth delivery of Canteen's programs and events.

Volunteers provide supervision, guidance, and general support to young people, helping to create a safe, inclusive, and engaging environment that fosters peer-to-peer connection.

## Tasks include but are not limited to:

- Provide general supervision to young people attending programs and events as required under the direction of the Program Coordinator
- Provide input to Canteen staff in relation to individual members
- Setting up and packing down before and after activities during the program
- Participate in the facilitation of activities. Activities may include but may not be limited to sporting activities, educational sessions, group discussions, workshops and debriefs
- Encourage young people to develop supportive relationships with their peers
- Supervise young people during activities and free time
- Observe behaviours and report to a Canteen staff member any behaviour that is likely to impact negatively on others
- Assist and support young people in developing their own skills
- Provide feedback on process improvement techniques where appropriate
- Monitor and enforce curfews and other program rules

## Personal Qualities

- Warm and approachable
- Ability to listen actively and communicate confidently
- Friendly and professional
- High level of integrity, honesty and commitment
- Highly motivated team player







## Knowledge and experience

- Willingness to actively participate in programs
- Ability to generate a safe, comfortable and confidential environment
- Effective communication skills
- Demonstrated ability to relate to young people
- Demonstrated ability to work as part of a team

## Hours of Work

- Overnight programs run for up to 3 days (2 nights) and may include pre- and post-event debriefing sessions.
- Recreational and social events vary in duration from a few hours to a full day.
- Volunteers are expected to commit to the full duration of the program or event they are rostered for.

## Volunteer Commitment

- There is no ongoing requirement to regularly volunteer to remain active.
- Volunteers are part of a state-based pool, and Program Coordinators will reach out when planning events.
- Canteen values flexibility and appreciates any time volunteers can offer.

## Conditions of work

There is a requirement to spend extended periods of time standing and also some heavy lifting from time to time.

## Pre-engagement checks

As Canteen's work involves staff/volunteers being in direct contact with children and young people, all staff, whether paid or unpaid are required to complete police and working with children checks, relevant to the state in which they will be engaged.

Canteen may conduct at least two reference checks on successful applicants and may also require proof of any professional qualifications stated on an application.

