



# PSYCHOSOCIAL SUPPORT VOLUNTEER

Psychosocial Support Volunteers play a key role in enhancing the emotional well-being of young people impacted by cancer.

Through the delivery of structured group work and informal support, volunteers help foster peer connection, resilience, and a sense of belonging during Canteen's overnight programs, workshops, and recreational events.

## Duties and Responsibilities

Tasks include but are not limited to:

- Facilitation or co-facilitation of program sessions as per the evidence-based Programs Manual
- Facilitate or co-facilitate group discussions, educational sessions, workshops and debriefs
- Provide psychosocial support to young people within the limits of the role
- Encourage and enable young people to develop supportive peer relationships
- Provide instruction, guidance and supervision to young people • Observe behaviours of young people and discourage any behaviour that is likely to impact negatively upon others
- Support young people in developing their own skills
- Inform Canteen staff immediately of any concerns regarding the immediate and ongoing safety and wellbeing of young people, including issues related to child protection, self-harm and suicide ideation
- Complete service evaluation forms and engage in evaluation processes as required
- Provide feedback to improve services delivered.

## Personal Qualities

- Warm and approachable
- Ability to listen actively
- Friendly and professional
- High level of integrity, honesty and commitment
- Highly motivated team player
- Strong attention to detail and good initiative





## Eligibility Criteria

- Tertiary qualifications in psychology, social work, counselling or an allied field
- Demonstrated experience facilitating groups and workshops
- Demonstrated ability to respond appropriately to disclosures of suicide ideation or self-harm
- Ability to generate a safe, comfortable and confidential environment
- Effective communication skills
- Demonstrated ability to relate to young people
- Demonstrated ability to work as part of a team
- Willingness to actively participate in programs

## Hours of Work

- Overnight programs run for up to 3 days (2 nights) and may include pre- and post-event debriefing sessions.
- Recreational and social events vary in duration from a few hours to a full day.
- Volunteers are expected to commit to the full duration of the program or event they are rostered for.

## Volunteer Commitment

- There is no ongoing requirement to regularly volunteer to remain active.
- Volunteers are part of a state-based pool, and Program Coordinators will reach out when planning events.
- Canteen values flexibility and appreciates any time volunteers can offer.

## Pre-engagement checks

As Canteen's work involves staff/volunteers being in direct contact with children and young people, all staff, whether paid or unpaid are required to complete police and working with children checks, relevant to the state in which they will be engaged.

Canteen may conduct at least two reference checks on successful applicants and may also require proof of any professional qualifications stated on an application.

